

Modern Workplace and Cloud Specialist

MicroAge requires a highly motivated team player with an amazing phone presence to join our technical team. You will use state of the art processes to assist customers, design solutions and deliver world-class service. Candidates that have great communication, interpersonal skills and mental agility will be very successful in this position. As a part of the Modern Workplace Team, you will report to the Service Business Manager.

Job Type: Full-time

Salary: \$25/hr depending on experience

Job Location: Regina, SK

Must have a valid license and access to a reliable vehicle

What we need you to do

- Support a growing client base utilizing state of the art remote access tools
- Be the Subject Matter Expert for M365 security suite and supporting technologies on the M365 Platform Team
- Leverage extensive knowledge of M365 and EM+S products, solutions and methodologies to engineer, design and make technical recommendations on M365 Modern Workplace, Security, and Compliance initiatives for the company
- Engineer, design and make technical recommendations on Microsoft 365 policies, groups and licensing
- Contribute to technical design sessions and prepare technical design documentation for architectural review
- Employ an approach that utilizes repeatable, efficient processes, automation and best practices
- Enjoy documenting all tasks and work completed
- Working daily in Active Directory administration and management with a drive towards Azure AD
- Be familiar with and be able to work remotely when required using N-Able, RDP, VPN technology
- Troubleshoot and solve problems using a combination of experience and resources
- Work well within a team environment

What we need you to know

- Excellent communication, both verbal and written
- Solid organizational and time management skills
- Desire to explore and implement new technologies
- Solid analytical and problem-solving skills
- Strong listening skills
- Email / Hosted Exchange/ Office 365/ Microsoft 365
- Microsoft Azure
- Microsoft Active Directory

Required experience:

- Bachelor's Degree in Information Technology, Computer and Information Science, Computer Engineering or related field
- 10+ years Information Technology experience or related field.
- Minimum of 5 years of demonstrated hands-on experience administering and supporting Office/M365 platform technologies such as: Exchange, OneDrive, Windows 10, Office/Enterprise Apps, Outlook, Teams, End Point Management/Intune, Power Platform and SharePoint Online
- 2+ years of experience with M365 security suite capabilities such as Conditional Access, Security Center, Azure Sentinel, Windows Defender ATP, Compliance Center, Insider Threat Management, MCAS, DLP ATP, AIP, EOP, MFA, PIM etc.
- Strong PowerShell scripting experience required

Must have one or more of the following exams:

- AZ-900 Microsoft Azure Fundamentals
- MS-900 Microsoft 365 Fundamentals
- MS-100 Microsoft 365 Identity and Services
- MS-101 Microsoft 365 Mobility and Security
- MS-500 Microsoft 365 Security Administration